

PC EXPERTZ COMPANY PROFILE



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About

Pc Expertz Limited

Established over 16 years ago, PC Expertz Limited is a reputable provider of Information, Communication Technology (ICT), and Security Support Services in Trinidad and Tobago. Initiated by our visionary founder, Mr. Jonathan Mooleedhar, the company has grown into a robust enterprise with a dedicated team and a strategic network of vendors and solution providers. Our mission revolves around a unique client-centric approach to service delivery, a strong commitment to quality, and empowering businesses through cutting-edge IT solutions.



Our team of expert technicians specializes in industry-standard ICT infrastructure, delivering effective solutions within budgetary constraints. Our investment in a dedicated R&D lab ensures rigorous testing of emerging technologies in a controlled environment, ensuring our solutions not only meet but surpass our clients' expectations. We aim to relieve our clients from the burden of IT management, allowing them to focus on their core business objectives.

"Your trusted partner for innovative and dependable ICT solutions, empowering businesses in Trinidad and Tobago through unparalleled commitment to quality, efficiency, and client-centric services."

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In addition to our R&D capabilities, our advanced lab excels at performing repairs and maintenance on a variety of electronic equipment. This commitment to service extends the value and longevity of our clients' ICT investments, reinforcing our position as a trusted IT solution provider. We continually strive to exceed client expectations, enhance operations, and improve our team members through ongoing education and feedback analysis.



As your ICT and Security Support Services provider, PC Expertz Limited is more than an IT support company - we are a reliable and competent long-term partner. Our goal is to help your company gain the maximum benefit from your current and future IT infrastructure, and we believe in the importance of establishing a long-lasting relationship with our clients. Choose PC Expertz Limited for unparalleled excellence in ICT solutions and experience the difference our commitment to quality and innovation can make for your business.

Our Methodology

At PC Expertz Ltd, we employ a strategic methodology as a Managed Services Provider (MSP) to effectively manage your IT infrastructure. Here's a glimpse into our approach:

Assessment: Our first step involves a meticulous evaluation of your current IT resources, infrastructure, and processes. This critical step enables us to pinpoint areas requiring enhancement, potential risks, and avenues for optimization.



Design and Planning: Post-assessment, we design a bespoke IT service blueprint tailored to your business objectives, needs, and budget. This comprehensive plan incorporates the selection of suitable technology, processes, and resources.



Implementation: Upon approval of the plan, we allocate the necessary resources for executing the proposed IT solutions. This phase could involve anything from hardware or software installation, data migration, to intricate system integrations.



Methodology Cont'd.....

Monitoring and Management: Post-implementation, we adopt a rigorous monitoring routine to ensure a smooth IT environment. Utilizing advanced tools, we undertake real-time monitoring and troubleshooting, and provide regular performance reports to keep you updated on your IT system's performance.



Support and Maintenance: Our services extend beyond implementation. We provide persistent technical support and regular maintenance services to prevent any downtime and ensure optimal performance. This includes software updates, hardware repairs, cybersecurity measures, and disaster recovery solutions.



Review and Optimization: We continually review the effectiveness of the IT solutions in place and make necessary modifications to stay in tune with evolving business needs or market trends.



Service Offerings



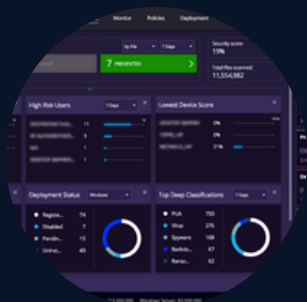
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Managed IT Support

In today's challenging economy, a streamlined IT infrastructure is vital for business operations. Yet, managing such systems can be a daunting task, particularly for businesses without a dedicated IT team. Businesses across Trinidad and Tobago are harnessing the power of Pc Expertz's managed IT services to reduce costs, increase their IT capabilities, secure their organization's critical data, thus allowing clients to focus on their core objectives, of managing a successful business



"Let Pc Expertz Manage your Company's IT Infrastructure"



Pc Expertz delivers a trustworthy, hassle-free solution for the management of your company's IT infrastructure. Our Quality Care package is a fixed monthly subscription service that provides unlimited IT support, proactive monitoring, and fortified security. This comprehensive plan is designed to meet your organization's strategic IT needs and propel your business objectives forward.



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Our goal is to facilitate the smooth operation of your organization, leveraging our extensive experience in the IT service industry to handle any challenges that may arise. Our Quality Care Support package migrates the following responsibilities to us:

We ensure an efficient and secure network for your organization.

We provide round-the-clock oversight to anticipate and resolve IT issues promptly.

Whether your needs are onsite or remotely, we're here to help, without any limitation.

We safeguard your data through our comprehensive offsite backups.

We implement a robust security system to protect your digital resources.

We ease the procurement process for your IT requirements.

You benefit from our vast pool of experienced IT professionals.

With our seamless IT services, your employees can focus on what they do best.

You can rest assured, your IT systems are in good hands.

Cloud Backup

PC Expertz presents the Arcanum Cloud Backup Solution, a secure and comprehensive data protection platform tailored to safeguard your essential digital assets. This innovative solution ensures the continuous availability of your data, from vital documents and irreplaceable photos to crucial business data. Arcanum Cloud Backup Solution exhibits cross-platform compatibility, integrating effortlessly with an extensive range of devices like servers, desktops, and virtual machines, fortified with cutting-edge security protocols to shield your data against modern cyber threats.

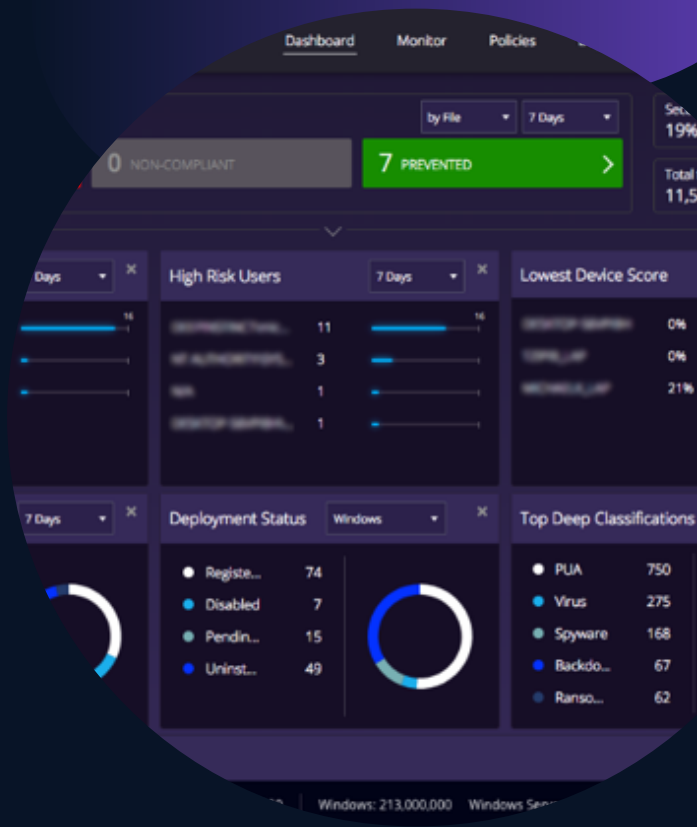


Leveraging renowned platforms such as Amazon AWS, Microsoft Azure, and Google Cloud, Arcanum guarantees optimal data storage and retrieval, and can also seamlessly integrate with your existing infrastructure on these platforms. Its user-friendly interface simplifies backup setup and management, providing the flexibility for automated schedules or on-demand manual backups. At PC Expertz, our commitment to superior customer support is unwavering, with a dedicated team ready to assist, ensuring with Arcanum Cloud Backup Solution, your data remains both secure and accessible.



Cybersecurity Solutions

PC Expertz is thrilled to introduce Deep Instinct, a groundbreaking cybersecurity solution utilizing deep learning to transform threat detection and prevention. As the frontrunners in integrating deep learning into cybersecurity, Deep Instinct has developed a proactive strategy to battle the dynamic sphere of cyber threats. The heart of this extraordinary solution is its unique deep learning framework, enabling real-time analysis of enormous data volumes, forecasting threats with unparalleled precision and speed, and constantly adapting to new hazards, thereby consistently staying ahead of cybercriminals.



Deep Instinct's extensive range of cybersecurity solutions includes endpoint protection, mobile security, and automated threat hunting, designed to strengthen networks, devices, and data against a myriad of threats, such as zero-day exploits and advanced persistent threats. By choosing PC Expertz, you gain access to Deep Instinct's revolutionary cybersecurity solutions, powered by deep learning. Enhance your organization's security stance, substantially reduce the risk of data breaches and other cyber attacks with Deep Instinct's proactive approach. Trust PC Expertz and Deep Instinct for protecting your digital assets and leading the charge in the future of threat protection.

CCTV Systems & Security Integration

Established for nearly a decade, PC Expertz Limited is a leader in Information Technology and Security, providing intelligent, custom-tailored security solutions for diverse business needs. Our CCTV strategies and services, range from general surveillance to high capacity systems with specialized functions such as facial recognition or vehicle identification, are tailored to each client's unique needs, ensuring the use of the most suitable technologies for their specific requirements



reolink

At Pc Expertz Limited, we understand the importance of securing your home or business with the most advanced surveillance technology available. That's why we're excited to offer our clients in Trinidad, Tobago and the Caribbean, the ability to build their own custom ultra HD surveillance solution using Reolink NVR and 4K 8MP cameras. With our expertise and the superior quality of Reolink products, you can achieve a high level of security and peace of mind.



DENTAL IT Solutions

For the past 16 years, PC Expertz has been the premier provider of IT solutions for dentists in Trinidad and Tobago. Our company designs advanced ICT Network infrastructure, exceeding manufacturer recommendations for some of the country's most technologically advanced dental practices. We're also known for eliminating the hassles associated with unreliable or unresponsive IT technicians, ensuring dentists can focus on their practices without worrying about their technology needs



Our team of highly qualified technicians bring their expertise in Practice Management Software and Digital X-ray Sensor manufacturers, providing reliable and economical IT support. Our advanced computer repair lab not only facilitates repairs to computers and other electronic equipment but also tests new technologies before installation, preventing any potential issues with new setups. PC Expertz is committed to creating a stress-free, efficient IT environment for dental practices in Trinidad and Tobago.

Dentimax

Dentimax Dental Practice Management System is one of the more efficient and economical dental practice management systems on the market. It increases the productivity and efficiency of your dental practice and contains a number of synergistic modules that integrate seamlessly with your workflow. Dentimax allows you to take control of your practice, schedule smarter, increase patient retention and maximize profits. It is available as both an on premise installation or a flexible cloud option. See the feature listing below for more information on this award winning software



The DentiMax Dream Sensor is one of the thinnest adult, and child sensors on the market today. It's easy to position and its beveled edges maximize comfort to ensure a painless experience for patients. The Dream digital X rays show extraordinary anatomical details with reduced noise and improved tissue contrast for accurate diagnoses. Our high-quality digital sensors have an active imaging area of around 900 mm² allowing you to capture more teeth in the X-ray. We can completely tailor the X-ray to be sharper, smoother, lighter, or darker, ensuring you get the perfect image. These sensors come with a 3 year warranty and 5 year protection plan with advanced exchange.

POS Solutions

For small businesses in Trinidad and Tobago still contending with archaic paper-and-pencil transactions or obsolete cash registers, PC Expertz offers an innovative revolution - the Retail Time Point of Sale system. This sophisticated POS solution is designed to enhance retail operations, enabling entrepreneurs to gain essential insights and drive business growth. It eradicates the need for costly store networks, back office server machines, and complex backup systems, positioning itself as a cost-effective alternative by eliminating the dependency on expensive proprietary hardware.



The transformative power of our Retail Time POS lies in its Cloud-Based Back Office, granting owners and managers access to real-time sales data, inventory tracking, and pricing management, all remotely accessible from any location. The move to our POS system means abandoning dated record-keeping methods and cumbersome cash registers, as we help propel your business into the digital era with our streamlined operations and innovative solution. PC Expertz is dedicated to ushering your small business into a technologically proficient future.

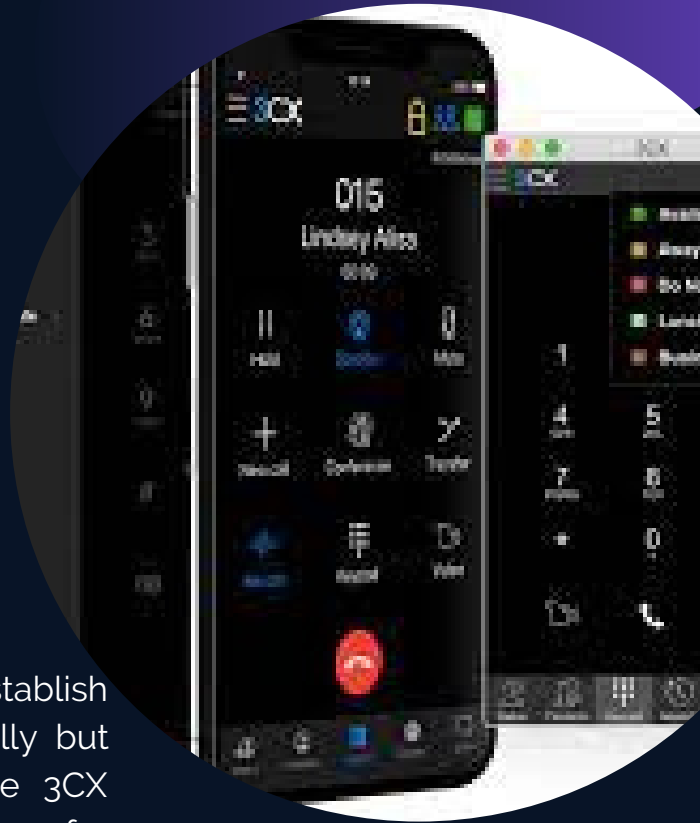


PBX / Voice Solutions

For the past five years, PC Expertz has been delivering advanced voice and video communication solutions across Trinidad and Tobago. As an innovator, we have revolutionized business connectivity by introducing the sophisticated 3CX PBX system, tailor-made for businesses managing branch offices and offsite work locations, such as those in the construction industry.



Our avant-garde solutions empower clients to establish and maintain branch offices not only domestically but also on a regional and international scale. The 3CX system features cutting-edge VoIP applications for Android and iOS, extending your office reach to any location worldwide. The user-friendly interface of 3CX provides an expansive array of Unified Communications features such as presence, chat, conferencing, and more, simplifying your business interactions.



Our team comprises highly qualified, certified engineers, possessing extensive knowledge and experience in planning, installing, and configuring the 3CX system. At PC Expertz, we are committed to providing a seamless, robust, and advanced communication framework, enhancing your business capabilities, and enriching your enterprise communication experience

Web Design Online Solutions

PC Expertz Limited is proud to offer comprehensive web design and online hosting services for businesses seeking a robust online presence. Our talented team of designers and developers will work closely with you to craft custom, visually appealing websites that effectively communicate your brand's message. Not only do we design and develop, but we also ensure your site remains live and accessible, thanks to our reliable and secure hosting services.



In addition to web design and hosting, we also provide domain registration and email solutions, essentially serving as a one-stop-shop for your online needs. We take the complexity out of managing your online infrastructure, offering easy domain registration and professional email services to ensure your business communicates effectively and professionally with your audience. Trust PC Expertz Limited to deliver superior online services that will help your business thrive in the digital age.



Office 365

Five Reasons To Partner With Us

1. Our Management team is made up of savvy **business professionals with a deep understanding of IT**. This unique blend allows us to fully comprehend how technology can serve as a catalyst to boost your business productivity and growth.

2. Our application of advanced, intelligent technology facilitates quick detection and resolution of issues. This promises **minimal downtime and disruption for your business**, ensuring smooth and seamless operations.

3. Our team is an energetic ensemble of **dynamic, high-caliber professionals**. Harnessing their innovative minds and cutting-edge skills, we stand committed to offering top-notch solutions, delivered within the designated timelines and budget.

4. As a highly **accountable and responsive** business, we anchor our **success in your satisfaction**. We aim to forge a partnership based on mutual success, where your triumphs become our shared victories.

5. We ensure open and regular communication, providing all our clients with consistent service updates, comprehensive reports, and other insightful data. This **transparency allows you to gauge the effectiveness of our service** continuously and ensures you're always in the know about your project's progress.

Contact

Information



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